

VOLUNTEER UPDATE

Reopening the Centres



We've spent some time reviewing the Involvement & Volunteering Centres over the past few months.

As we reopen, you may start to notice a few small changes that we're bringing in.

This is a trial period until the new year. In January, we plan on assessing how the changes have worked and gathering volunteer opinions as to what's worked well and what needs a little more improvement.

In this newsletter, we'll give a summary of the changes, but you can [read the full proposal online on our website.](#)

Issue 35

5th July

[The Involvement Centres](#)

[Volunteer Opportunity](#)

[Upcoming Meetings](#)

The Involvement Centres

Opening times & use of space

	Monday	Tuesday	Wednesday	Thursday	Friday
DMH	10-4	10-4	10-4	Closed	Closed
Rosewood	10-4	Closed	10-4	Closed	10-4

The two days the Centres are closed each week will likely be used to book meetings for other Involvement projects, Experience meetings, or specific Volunteer training sessions.

Currently, you still need to book to attend one of the Involvement Centres.

Digital support

The Centres are a workspace for members of the IEV Team, but they're also a workspace for volunteers. We want to encourage volunteers to use that space to help support them in their roles within the Trust. One way we're doing this is to have computers and more office space available for volunteers to use as they need. To help volunteers with new digital landscape, we'll be offering dedicated support time each week within the Centres to help people get online, access online training, get a Trust account or help navigate Microsoft Teams.

Meetings & Volunteer support

We're bringing in "Weekly Catch Ups" in each of the Centres. These will be informal, un-minuted meetings which last around an hour. This is for volunteers to attend to talk about their roles, any issues, offer peer support, get updates about the Centres and catch up with staff. These will run on a Monday at DMH and Fridays at Rosewood. We'll also be introducing a new Volunteer Team Meeting to discuss volunteering within the Involvement, Experience and Volunteering Team, within the Trust and the wider national landscape. These will be held monthly, minuted and also be accessible through the Volunteer Hub on Microsoft Teams.

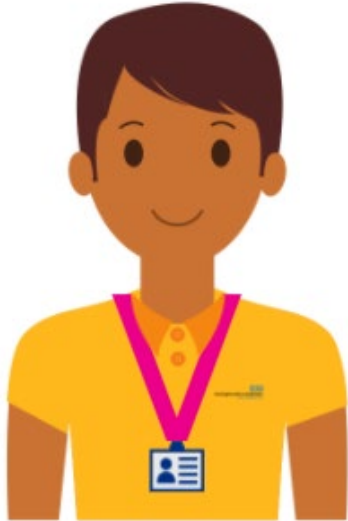
Increasing range of access

Some people won't want to access things digitally. Others may find it difficult to physically attend one of the Involvement Centres. In [the proposal document](#), we've detailed how we plan on using a range of methods to keep in touch with volunteers to allow them to access us in their preferred way.

Newsletter

The fortnightly newsletter will move to monthly. We initially started the newsletter to help people keep connected in the first lockdown, but as we open back up and people resume roles, it's not necessarily needed as frequently.

Uniforms



Some volunteers may be asked to wear a uniform when they return to their roles.

The Trust undertook a uniform review last year, which also included volunteers, who were assigned yellow polo shirts.

Volunteers in patient-facing roles will be asked to wear a uniform when they return.

If you need to order a uniform, then get in touch with the team.

You can read more about this in [a recent blog](#).

Volunteer Opportunities

As we're returning volunteers into services, we're starting to get more requests through for volunteer roles. You can read more about these on our website. The roles that we're currently advertising for are:

- [Volunteer Visitor/Dog Visitor](#)
- [Horticultural Volunteer](#)
- [Social Media Volunteer - CAMHS](#)
- [Conversation Partners](#)
- [Volunteer Befrienders](#)
- [Patient Information Group](#)
- [Support Volunteer – Lings Bar](#)

Upcoming Meetings

If you are unable to attend a meeting, please contact the meeting organiser to advise that you will not be there.

Date	Meeting	Venue
6 th July	Exploring Paid Involvement at Notts Healthcare – Collaboration Group	MST
	Patient Information Group	MST
7 th July	Develop Clinical Model – LMHT	MST
	The Together Project	MST
8 th July	Quality Operation Group	MST
	Strategy Development Task and Finish Group	MST
12 th July	Trust Reducing Restrictive Interventions Group	MST
	External Crisis & Urgent Care Pathway Development Workstream	MST
13 th July	Tackling Loneliness Collaborative Meeting	MST
	Patient Information Group	MST
	Wells Road Patient Forum	MST
	Trust wide Involvement, Experience & Volunteering Group	MST
	Trust wide domestic & Sexual violence Safeguarding Subgroup	MST
19 th July	Forensic Division Reducing Restrictive Practice Group	MST
	Trust Carers Connect Network Meeting	MST
20 th July	Patient Information Group	MST
21 st July	Trust Involvement, Experience and Volunteering Forum	MST

	Sherwood Oaks Steering Involvement Group	MST
	Divisional NICE, Research and Audit Committee	MST
22 nd July	Arnold Lodge Patient Forum	MST
	MHSOP Improvement Millbrook Patient Environment User Group	MST
	NottsHC & AWP Paid Involvement (operationally)	MST
27 th July	Patient Information Group	MST
28 th July	Divisional Patient Experience, Improvement and Involvement Sub Group Meeting.	MST
	Quality First Audits – Volunteering Group	MST

If you are attending meetings, please ensure that you have all the information prior to attending, for example, the date, time, invites links or paperwork. If you are unsure or haven't received that information, please contact the team in good time so we can contact the relevant staff.