

Carers Connect Network.

Venue: Conference Call

Date: Wednesday 13th January 2021.

Time: 10 – 12

Name	Role
Paul Sanguinazzi (Chair)	Head of Involvement, Experience and Volunteering
Jane Danforth	Involvement & Experience Officer.
Julia Aicha	Equality and Diversity Lead - MHSOP
Helen Trubridge	Support, Time and Recovery Worker
Laura Glackin	Family Interventions Co-ordinator
Kelly Simpson	Service Manager
Sohail Jeloos-Haghi	Social Work Assistant Wells Road
Anne Shirley	Healthcare Assistant
Wendy Neville	Snr Administrator
Lisa Locking	Deputy Matron - Wathwood
Lisa Lopez	Nottingham City Council
Heather Towndrow	MSK Head of Service
Sharon Grocock	Peer Support Lead
Judith Greenaway	Carer Support Worker
Linda Hall	End of Life Health Care Co-ordinator
Tracy Turland	Carer Support Worker
Andrea Emmens	Family Interventions Co-ordinator
Carol Shipman	Ward Co-ordinator
Claire Shaw	Clinical Lead – Millbrook Mental Health Unit
Daniel Griffin	Social Work Team Manager – Arnold Lodge
Dawn Fitzsimmons	Head of Adult Service NW Locality
Kevin Ray	Service Manager - Carers Hub
Peter Robinson	Carers Council
Sara Dibben	SLTCons/SpecAd/OpMgr
Sarah McCartney	General Manager
Scott Pomberth	Peer Support Development Worker
Terry Atherton	Carer
Thresa Brennan	Practice Development Nurse – Lings Bar Hospital
Gemma Grantham	Peer Support Worker – Rushcliffe Mental Health Team.
Maxine Parr	IEV Team Admin (minutes)
Apologies	<i>S Daykin, A Parkes.</i>

UPDATES

Lisa Lopez - City Council– There are plans for a review of carers support services, this year, as part of wider review of the respite system.

<p>Paul Sanguinazzi – Head of Involvement.</p> <p><u>Ian Pegg</u>, the Trust Complaints Manager has noted many complaints about communication with carers. We will invite Ian to one of those meetings to discuss this.</p> <p>Invite Ian to these meetings.</p> <p><u>Julie Hankin</u> has confirmed that, all being well, she will be able to attend our meeting in March to discuss the information sharing and confidentiality and how clinicians work with that regarding carers.</p> <p><u>Carer Passports</u></p> <p>If a carer would like an ID card, identifying them as a Carer we need to refer them to the Carers Hub who will sort this for them.</p> <p>This card identifies, in an emergency that involves the carer, that they have a person they care for that will require emergency care and provide emergency contact details.</p> <p>This is the link to the carer passport scheme – which explains what it is. https://www.carersuk.org/news-and-campaigns/campaigns/carers-passport-scheme</p> <p><u>Online singing group</u></p> <p>This is for people who are suffering from Dementia. PS will share the poster with the group.</p>	
<p style="text-align: center;">TRIANGLE OF CARE – Phase 3</p> <p>As there has been no contact back from the Carers Trust regarding what is happening nationally with the Triangle of Care, we will carry on doing the work that we are doing as a Trust.</p> <p style="text-align: center;"><u>Review of the Self-Assessment.</u></p> <p>Monday 18th January 2021 – 9:30-12:30 am.</p> <p>If there are enough people we will divide into break into rooms, divisionally. Reconvene at the end to summarise the points from the three different divisions. Self-Assessment plans will be posted into the MST channel - PS</p> <p>There will be written summary of this review.</p>	
<p style="text-align: center;">CAERER AWARENESS TRAINING</p> <p><u>Scott Pomberth</u></p> <p>Training is being moved onto e-learning package. Thank you to all who was involved in helping us.</p>	

Meetings with E-Learning lead now working towards a soft launch, within the next couple of weeks, to Carer Leads and Links.

Please try this training and feedback your observations so we can make the needed changes before the full launch.

Information and Support/Carers Newsletter

There is now a Carers page on CONNECT – ‘Working with unpaid carers’.
This gives basic information and also re-directs to our IEV website, which has more comprehensive information.

If there is anything not on there or you think would be helpful to have on that page, please contact JD.

There is a page under development for a section for ‘Employer for Carers’.

Newsletter

As always please send anything that you would like to be in this newsletter or if there is anything that is out of date to JD.

The newsletter will go out less frequently due to staff capacity but still going out.

New book

Matthew McKenzie is currently producing a second book about carers and caring.
He would like any contributions to his book – JD has sent an email, to this group, with details of what Matthew is looking for.

INFORMATION AND SUPPORT/CARERS NEWSLETTER

Carers Quick Guide: -

<https://involve.nottshc.nhs.uk/blog/wp-content/uploads/2020/12/Carers-Quick-Guide-December-2020-1.pdf>

IEV Website with Carer Information and Newsletters: -

<https://involve.nottshc.nhs.uk/blog/carers/>

Link to the Carers Roadshows

<https://bit.ly/2K6AsBZ>

Around the Room.

T Brennan – Currently Lings Bar staff are being prioritised to support COVID Vaccination.

S Dibben – The service is currently busy with COVID.

<p>L Glackin – The FIT team are making inroads with Local Mental Health Teams with training of awareness of carers, family, sibling & friends. Lots of interest in this.</p> <p>J Aicha – The Quarterly MHSOP Involvement & Carers meeting is due and JA will send updates after this.</p> <p>D Griffins – Terrible times at Arnold Lodge but continuing to keep carers in the loop.</p> <p>C Shaw – Continuing to support Carers best we can with phone support due to no visits being allowed due to COVID.</p> <p>A Emmens – Filming is taking place doing family work components from the family work training and available on RECAP which is available to Carer, Family, Siblings and Friends.</p>	
ACTIONS	
<p>Rolling Actions</p> <ul style="list-style-type: none"> ➤ We would welcome any feedback about how this meeting/call went. ➤ Carer leads to contact JD at any time to request help should they need a language translation. <p>Meeting Actions</p> <ul style="list-style-type: none"> ➤ Updated Standard 5 research tool to be distributed for the meeting on January 13th where it will be reviewed. ➤ Please read through standard 5 and feedback any discussion points and sharing ideas in the next meeting. ➤ Can all Carer Leads send the names of the Carer Links to Maxine so we can add them to the MST channel. ➤ PS is to confirm with FM 11th February at 2pm for the start of the ‘systems working group’ discussing how and what is recorded on our systems regarding carers. ➤ Those in the Carers Connect Network to circulate this guide to all people they know who work with carers. ➤ PS to update GC (carer) that he can request further details regarding the CQC report and any action following it, of the Calverton Hill Unit. ➤ PS, JD & MP to explore the setting up of an annual event that showcases and provides a network for carers. ➤ PS to invite Ian Pegg to a future meeting to review complaints around carers. ➤ PS to share the Singing for Dementia poster 	<p style="text-align: center;">All Carer Leads</p> <p style="text-align: center;">PS</p> <p style="text-align: center;">All</p> <p style="text-align: center;">ALL</p> <p style="text-align: center;">PS/FM</p> <p style="text-align: center;">All</p> <p style="text-align: center;">PS</p> <p style="text-align: center;">JD/MP/PS.</p> <p style="text-align: center;">PS</p> <p style="text-align: center;">PS</p>
USEFUL LINKS	

<p>Carers Confident scheme - https://www.employersforcarers.org/</p> <p>Quick Carers Guide - https://involve.nottshc.nhs.uk/blog/wp-content/uploads/2020/12/Carers-Quick-Guide-December-2020-1.pdf</p> <p>IEV Carers Week blogs and more: https://involve.nottshc.nhs.uk/blog/</p> <p>Feedback Survey https://nottshc.onlinesurveys.ac.uk/service-user-and-carer-feedback-220420</p> <p>Care Opinion Notts HC careopinion</p> <p>Disability Support https://www.dnnottingham.com/</p> <p>Hidden disability - https://hiddendisabilitiesstore.com/</p>	
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NEXT CARERS CONNECT NETWORK CALLS.

Via MS Teams – 10am -11:30

2021

Wednesday

10th February

10th March