

What did it feel like; waiting?



The Involvement Team at Nottinghamshire Healthcare are looking into the experience of waiting for your mental health assessment. Whether this is the time it took, what the waiting rooms felt like, how letters or phone calls made you feel we would really like to hear the good, bad and what could be improved.

If you would be happy to share your experience and thoughts about what could be improved please let the reception staff know you are happy to be contacted, or email jonathan.wright@nottshc.nhs.uk directly.

A member of the Involvement Team will contact you via telephone/email/letter (whichever is your preference) to arrange a convenient time and venue to meet with you.

The hope is to improve the experience for those waiting on their first assessment in community adult mental health services.



For further information contact:

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