

The Glade (PCDU) Involvement Group

3 Dec 2019

Involvement Centre, DMH

Attendance

Lyndsy Jones – Involvement staff
Craig Nelson – Clinical Lead for PCDU
Rachel Redford – Project Lead for PCDU
Gordon – volunteer
Jonathan Wright – Involvement staff
Glenis – volunteer
Ann – volunteer
Amanda – volunteer
Jess Green – Team Lead, Glade
Karen – volunteer
Meirion – volunteer
Hannah – Healthcare professional, The Glade

Apologies: Adan, Julie Aicha, Rebecca

Welcome

We introduced ourselves and Craig and Rachel shared some news just in; as of the beginning of this week Adult Mental Health Services were using no acute out of area beds. It feels like work to improve the out of area beds being used is starting to come together but Craig and Rachel were cautious not to celebrate too soon.

We had a discussion on some of the wider issues and how this might be helping to impact on the current out of area bed use such as an increased staffing in the Crisis Teams and the use of beds with partnerships in Nottingham.

Opening Date

This now looks to be mid February

ACTION: Again Rachel agreed that volunteer from this meeting could go into the building when it was finally ready to view it, but before the service goes live in order not to disrupt individuals using the service.

Standard Operating Procedure (SOP)

This has been bouncing around

ACTION: Lyndsy to email Craig the wording developed by the PIG Group for the SOP, and Craig to incorporate this in it

ACTION: Julie A questioned whether an Equality Impact Assessment had been done on the SOP. It was agreed that we would look at the SOP through this lense at the December meeting

Welcome Leaflet

We looked at what the PIG Group had developed. The group made some amendments but overall happy with the product. Rachel informed the group that some budget had been secured in order that there could be a professional print run of the leaflets.

There was some conversation about the strapline on the leaflet. There was some concern about the phrase 'An open space for time and reflection' as it could give the impression that you could self-refer whereas referral would come through the Crisis Teams. The phrase does however give a good description of what a glade is and is already part of a board display in the building itself. In the end the group was asked to go away and speak to service users and carers about this aspect of the design.

ACTION: Lyndsy to discuss with PIG Group and volunteers at other groups

Quality Assessment

Jess brought in the information gathering documents that will be used in the Glade. There was little or no change other than around the area of sex and gender and the terms used. These were changed to be more inclusive. Issues around smoking and vaping also came up in the paperwork.

Finally there was some information around carers and where this would be recorded.

ACTION: Jonathan to link Marion Taylor with Jess as some work around the Triangle of Care and where this information is stored has been done and it would be good for this work to connect.

Feedback

SUCE forms have been ordered and will be delivered from the SUCE office prior to opening.

Next meeting:

Tuesday 7 January 1pm – 3pm

Involvement Centre

Next meeting try and look at Standard Operating Procedure (SOP) inline with Equality Impact